



Medicaid Enterprise

Iowa Department of Human Services

**All Providers
Appendix**

 Medicaid Enterprise Department of Human Services	Provider All Providers Appendix	Page 1
		Date July 1, 2010

TABLE OF CONTENTS

	<u>Page</u>
A. ADDRESSES OF HUMAN SERVICES OFFICES	1
B. ADDRESSES OF SOCIAL SECURITY ADMINISTRATION OFFICES	20
C. ADDRESSES OF EPSDT CARE COORDINATION AGENCIES	23



APPENDIX

A. ADDRESSES OF HUMAN SERVICES OFFICES

County, Service Area, and Manager	Location	Mailing Address (if different)
Adair		
Des Moines Service Area Pat Penning	Appointment only 400 Public Square Greenfield, IA 50849	IM (Union) 300 N Pine Street Creston, IA 50801 641-782-1740 877-394-1438
		Service (Dallas) 210 N 10th Street Adel, IA 50003 515-993-5817 877-394-1437
Adams		
Des Moines Service Area Pat Penning	Appointment only 500 Ninth Street Courthouse Corning, IA 50841	IM and Service (Union) 300 North Pine Street Creston, IA 50801 641-782-2173 877-394-1438
Allamakee		
Northern Iowa Service Area Evan Klenk	Appointment only Courthouse Waukon, IA 52172	IM & Service (Winneshiek) 2307 US Highway 52 S PO Box 286 Decorah, IA 52101 563-382-2928 800-611-7781
Appanoose		
Cedar Rapids Service Area Marc Baty	209 East Jackson PO Box 488 Centerville, IA 52544 641-437-4450 888-820-0804	IM and Service (Wapello) 120 E Main Street PO Box 457 Ottumwa, IA 52501 641-682-8793 888-338-6067
Audubon		
Western Iowa Service Area Thomas Bouska	Appointment only 210 North Market Audubon, IA 50025	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968



County, Service Area, and Manager	Location	Mailing Address (if different)
Benton		
Cedar Rapids Service Area Marc Baty	114 East Fourth Street Vinton, IA 52349 319-472-4746 888-480-0062	
Black Hawk		
Northern Iowa Service Area Evan Klenk	1407 Independence Avenue PO Box 7500 Waterloo, IA 50704-7500 319-291-2441 877-204-3822	
Boone		
Des Moines Service Area Pat Penning	Appointment only 900 West Third Street Boone, IA 50036	IM and Service (Story) 126 S Kellogg, Suite 101 Ames, IA 50010 515-292-2035 800-232-7347
Bremer		
Northern Iowa Service Area Evan Klenk	400 Technology Pl Waverly, IA 50677	IM (Floyd) 1206 South Main PO Box 158 Charles City, IA 50616 641-228-5713 888-417-9027 Service (Butler) 713 Elm PO Box 306 Allison, IA 50602 319-267-2594 800-873-1340
Buchanan		
Northern Iowa Service Area Evan Klenk	1415 First Street - West PO Box 753 Independence, IA 50644 319-334-6091 800-642-6609	
Buena Vista		
Western Iowa Service Area Thomas Bouska	311 East Fifth Street Storm Lake, IA 50588 712-749-2536 800-205-8893	



County, Service Area, and Manager	Location	Mailing Address (if different)
Butler		
Northern Iowa Service Area Evan Klenk	713 Elm Street PO Box 306 Allison, IA 50602 319-267-2594 800-873-1340	
Calhoun		
Northern Iowa Service Area Evan Klenk	Tuesday and Thursday only 515 Court Street Rockwell City, IA 50579	IM and Service (Webster) 330 First Avenue N Fort Dodge, IA 50501 515-955-6353 877-529-6873
Carroll		
Western Iowa Service Area Thomas Bouska	608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968	
Cass		
Western Iowa Service Area Thomas Bouska	601 Walnut Street Atlantic, IA 50022 712-243-4401 877-455-3211	
Cedar		
Eastern Iowa Service Area Gary Lippe	3210 Harmony Lane Muscatine, IA 52761 563-263-9302	
Cerro Gordo		
Northern Iowa Service Area Evan Klenk	Mohawk Square 22 N Georgia Avenue Suite 1 Mason City, IA 50401 641-424-8641 800-217-6903	
Cherokee		
Western Iowa Service Area Thomas Bouska	Appointment only 239 West Maple Cherokee, IA 51012 712-225-6723 866-640-7087	IM (Buena Vista) 311 E 5th Street Storm Lake, IA 50588 712-249-2536 800-205-8893 Service (O'Brien) 160 Second Street SE PO Box 400 Primghar, IA 51245 712-957-5135



County, Service Area, and Manager	Location	Mailing Address (if different)
Chickasaw		
Northern Iowa Service Area Evan Klenk	Appointment only 910 East Main New Hampton, IA 50659	IM and Service (Floyd) 1206 South Main PO Box 158 Charles City, IA 50616 641-228-5713 888-417-9027
Clarke		
Des Moines Service Area Pat Penning	109 South Main PO Box 377 Osceola, IA 50213 641-342-6516 877-394-1439	
Clay		
Western Iowa Service Area Thomas Bouska	217 West Fifth Street Spencer, IA 51301 712-262-3586 866-536-2749	
Clayton		
Northern Iowa Service Area Evan Klenk	Appointment only Clayton County Office Bldg. 100 Sandpit Road Elkader, IA 52043	IM (Fayette) 129 A North Vine PO Box 476 West Union, IA 52175 563-422-5634 800-632-0014 Service (Winneshiek) 2307 US 52 South PO Box 286 Decorah, IA 52101 563-382-2928 800-611-7781
Clinton		
Eastern Service Area Gary Lippe	PO Box 1180 121 Sixth Avenue S Clinton, IA 52733 563-242-0573 800-798-4737	
Crawford		
Western Iowa Service Area Thomas Bouska	Appointment only 1527 Fourth Avenue South Denison, IA 51442 712-263-5668 800-396-9027	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968



County, Service Area, and Manager	Location	Mailing Address (if different)
Dallas		
Des Moines Service Area Pat Penning	210 North 10th Street Adel, IA 50003 515-993-5817 800-397-3232	
Davis		
Cedar Rapids Service Area Marc Baty	Appointment only 203 South Madison PO Box 107 Bloomfield, IA 52537 641-664-2239	IM and Service (Wapello) 120 East Main PO Box 457 Ottumwa, IA 52501 641-682-8793 888-338-6067
Decatur		
Des Moines Service Area Pat Penning	Appointment only 210 North Main Street Leon, IA 50144	IM and Service (Clarke) 109 S. Main Osceola, IA 50213 641-342-6516 877-394-1439
Delaware		
Northern Iowa Service Area Evan Klenk	Appointment only 721 South Fifth Street Manchester, IA 52057	IM & Service (Buchanan) 1415 First Street West PO Box 753 Independence, IA 50644 319-334-6091 800-642-6609
Des Moines		
Eastern Service Area Gary Lippe	560 Division, Suite 200 Burlington, IA 52601 319-754-4622 800-423-4724	
Dickinson		
Western Iowa Service Area Thomas Bouska	Dickinson County Courthouse 1802 Hill Avenue Suite 2401 Spirit Lake, IA 51360 712-336-2555 866-336-2555	



County, Service Area, and Manager	Location	Mailing Address (if different)
Dubuque Eastern Service Area Gary Lippe	799 Main Street 410 Nesler Centre PO Box 87 Dubuque, IA 52004 563-557-8251 800-650-6361	
Emmet Western Iowa Service Area Thomas Bouska	Service (Emmet) 220 South First Street Estherville, IA 51334 712-362-7237 800-449-6540	IM (Dickinson) Dickinson Co. Courthouse 1802 Hill Ave, Suite 2401 Spirit Lake, IA 51360 712-336-2555 866-336-2555
Fayette Northern Iowa Service Area Evan Klenk	129 A North Vine PO Box 476 West Union, IA 52175 563-422-5634 800-632-0014	
Floyd Northern Iowa Service Area Evan Klenk	1206 South Main PO Box 158 Charles City, IA 50616 641-228-5713 888-417-9027	
Franklin Northern Iowa Service Area Evan Klenk	Appointment only 123 First Avenue SW Hampton, IA 50441	IM and Service (Butler) 713 Elm Street PO Box 306 Allison, IA 50602 319-267-2594 800-873-1340
Fremont Western Iowa Service Area Thomas Bouska	Appointment only 414 Clay Street Sidney, IA 51652 800-486-1269	IM and Service (Pottawattamie) 417 E Kanessville Blvd. Council Bluffs IA 51503 712-328-5661 866-788-1805



County, Service Area, and Manager	Location	Mailing Address (if different)
Greene		
Western Iowa Service Area Thomas Bouska	Appointment only Courthouse 114 North Chestnut Jefferson, IA 50129 515-386-2143 866-202-5968	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968
Grundy		
Northern Iowa Service Area Evan Klenk	Appointment only 704 H Avenue Grundy Center, IA 50638	IM (Butler) 713 Elm Street PO Box 306 Allison, IA 50602 319-267-2594 800-873-1340 Service (Black Hawk) 1407 Independence Ave. PO Box 7500 Waterloo, IA 50704-7500 319-291-2441 877-204-3822
Guthrie		
Western Iowa Service Area Thomas Bouska	Appointment only Courthouse 200 North Fifth Street Guthrie Center, IA 50115 877-455-3211 866-202-5968	IM (Carroll) 608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968 Service (Cass) 601 Walnut Street Atlantic, IA 50022 712-243-4401 877-455-3211
Hamilton		
Northern Iowa Service Area Evan Klenk	2300 Superior Street Webster City, IA 50595 515-832-9555 800-944-1764	IM (Webster) 330 First Avenue N Fort Dodge, IA 50501 515-955-6353 877-529-6873



County, Service Area, and Manager	Location	Mailing Address (if different)
Hancock		
Northern Iowa Service Area Evan Klenk	Appointment only 120 East Eighth Street Courthouse Annex Garner, IA 50438	IM/Service (Cerro Gordo) Mohawk Square 22 N Georgia Ave. Suite 1 Mason City, IA 50401 641-424-8641 800-217-6903
Hardin		
Northern Iowa Service Area Evan Klenk	Appointment only 1201 - 14th Avenue Eldora, IA 50627	IM (Marshall) 206 West State Street Marshalltown, IA 50158 641-752-6741 800-714-4588
		Service (Hamilton) 2300 Superior Street Webster City, IA 50595 515-832-9555 800-944-1764
Harrison		
Western Iowa Service Area Thomas Bouska	204 East Sixth Street PO Box 189 Logan, IA 51546 712-644-2460 800-326-7732	
Henry		
Eastern Service Area Gary Lippe	205 West Madison Mt. Pleasant, IA 52641 319-986-5157 800-824-4295	
Howard		
Northern Iowa Service Area Evan Klenk	Appointment only 205 East Second Street Cresco, IA 52136	IM/Service (Winneshiek) 2307 US Highway 52 S PO Box 286 Decorah, IA 52101 563-382-2928 800-611-7781
Humboldt		
Northern Iowa Service Area Evan Klenk	Tuesday and Thursday only Courthouse Dakota City, IA 50529	IM and Service (Webster) 330 First Avenue N Fort Dodge, IA 50501 515-955-6353 877-529-6873



County, Service Area, and Manager	Location	Mailing Address (if different)
Ida		
Western Iowa Service Area Thomas Bouska	Appointment only 401 Moorehead Ida Grove, IA 51445 712-225-6723 866-640-7087	IM (Buena Vista) 311 E 5th Street Storm Lake, IA 50588 712-249-2536 800-205-8893
	Mailing address 239 West Maple Cherokee, IA 51012	Service (O'Brien) 160 Second Street SE PO Box 400 Primghar, IA 51245 712-957-5135
Iowa		
Cedar Rapids Service Area Marc Baty	Appointment only 950 Franklyn Avenue Marengo, IA 52301	IM and Service (Benton) 114 East Fourth Street Vinton, IA 52349 319-472-4746 888-480-0062
Jackson		
Eastern Service Area Gary Lippe	121 6th Avenue South PO Box 1180 Clinton, IA 52733 563-242-0573 800-798-4737	
Jasper		
Cedar Rapids Service Area Marc Baty	115 North Second Ave. E Suite H Newton, IA 50208 641-792-1955 800-342-0829	
Jefferson		
Cedar Rapids Service Area Marc Baty	51 West Hempstead PO Box 987 Fairfield, IA 52556 641-472-5011 800-642-6249	
Johnson		
Cedar Rapids Service Area Marc Baty	855 South Dubuque Street Suite 102 Iowa City, IA 52240	IM 319-339-6171 866-405-6811
		Service 319-356-6050 866-886-9207



County, Service Area, and Manager	Location	Mailing Address (if different)
Jones Cedar Rapids Service Area Marc Baty	105 Broadway Place; Suite 1 Anamosa, IA 52205 319-462-3557 800-765-3522	IM and Service (Linn) 411 3rd St SE, Suite 300 Cedar Rapids, IA 52401 319-892-6700 866-534-3112
Keokuk Cedar Rapids Service Area Marc Baty	1303 South 200th Avenue PO Box 308 Sigourney, IA 52591 641-622-2090 800-745-1481	IM and Service (Mahaska) 410 S 11th PO Box 290 Oskaloosa, IA 52577 641-673-3496 800-407-6250
Kossuth Western Iowa Service Area Thomas Bouska	Appointment only 109 West State Street Algona, IA 50511 515-295-7771 800-840-6525	IM (Dickinson) Dickinson Co. Courthouse 1802 Hill Ave. Suite 2401 Spirit Lake, IA 51360 712-336-2555 866-336-2555
Lee (North Office) Eastern Service Area Gary Lippe	Workforce Center 610 Eighth Street PO Box 188 Fort Madison, IA 52627 319-372-3651 888-381-6831	IM 319-372-4412 Service 933 Avenue H PO Box 188 Fort Madison, IA 52627
Lee (North Office) Eastern Service Area Gary Lippe	307 Bank Street PO Box 937 Keokuk, IA 52632 319-524-1052 888-790-9757	



County, Service Area, and Manager	Location	Mailing Address (if different)
Linn Cedar Rapids Service Area Marc Baty	411 Third Street SE Suite 300 Cedar Rapids, IA 52401 319-892-6700 866-534-3112	
Louisa Eastern Service Area Gary Lippe	3210 Harmony Lane Muscatine, IA 52761 563-263-9302	
Lucas Des Moines Service Area Pat Penning	Appointment only 125 South Grand Chariton, IA 50049	IM and Service (Clarke) 109 South Main PO Box 377 Osceola, IA 50213 641-342-6516 877-394-1439
Lyon Western Iowa Service Area Thomas Bouska	Appointment only 315 First Avenue Suite 210 Rock Rapids, IA 51246	IM and Service (Sioux) 215 Central Avenue SE PO Box 375 Orange City, IA 51041 712-737-2943 800-337-2943
Madison Des Moines Service Area Pat Penning	Appointment only 209 East Madison Winterset, IA 50273	IM and Service (Dallas) 210 N 10th Street Adel, IA 50003 515-993-5817 800-397-3232
Mahaska Cedar Rapids Service Area Marc Baty	410 South 11th Street PO Box 290 Oskaloosa, IA 52577 641-673-3496 800-407-6250	



County, Service Area, and Manager	Location	Mailing Address (if different)
Marion		
Des Moines Service Area Pat Penning	Appointment only 3014 East Main PO Box 191 Knoxville, IA 50138	IM (Polk) 1900 Carpenter Avenue Des Moines, IA 50314 515-286-3555 800-397-1048
		Service (Warren) 901 E Iowa Avenue PO Box 729 Indianola, IA 50125 515-961-5353 800-286-6424
Marshall		
Northern Iowa Service Area Evan Klenk	206 West State Street Marshalltown, IA 50158 641-752-6741 800-714-4588	
Mills		
Western Iowa Service Area Thomas Bouska	Appointment only 101 Central Suite 124 PO Box 469 Glenwood, IA 51534	IM and Service (Pottawattamie) 417 E Kanesville Blvd Council Bluffs, IA 51503 712-328-5661 866-788-1805
Mitchell		
Northern Iowa Service Area Evan Klenk	Appointment only 415 Pleasant Osage, IA 50461	IM and Service (Floyd) 1206 South Main PO Box 158 Charles City, IA 50616 641-228-5713 888-417-9027
Monona		
Western Iowa Service Area Thomas Bouska	Appointment only Courthouse 610 Iowa Avenue Onawa, IA 51040	IM and Service (Harrison) 204 East Sixth Street PO Box 189 Logan, IA 51546 712-644-2460 800-326-7732



County, Service Area, and Manager	Location	Mailing Address (if different)
Monroe Cedar Rapids Service Area Marc Baty	103 South Clinton PO Box 176 Albia, IA 52531 641-932-5187 888-818-2500	IM and Service (Mahaska) 410 S 11th Street PO Box 290 Oskaloosa, IA 52577 641-673-3496 800-407-6250
Montgomery Western Iowa Service Area Thomas Bouska	1109 Highland PO Box 525 Red Oak, IA 51566 712-623-4838 888-623-4838	
Muscatine Eastern Service Area Gary Lippe	3210 Harmony Lane Muscatine, IA 52761 563-263-9302	
O'Brien Western Iowa Service Area Thomas Bouska	Service 160 Second Street SE PO Box 400 Primghar, IA 51245 712-957-5135 800-392-3895	IM (Clay) 217 West Fifth Street Spencer, IA 51301 712-262-3586 866-536-2749
Osceola Des Moines Service Area Pat Penning	Appointment only 300 Seventh Street Sibley, IA 51249	IM (Clay) 217 West Fifth Street Spencer, IA 51301 712-262-3586 866-536-2749 Service (O'Brien) 160 Second Street SE PO Box 400 Primghar, IA 51245 712-957-5135 800-392-3895



County, Service Area, and Manager	Location	Mailing Address (if different)
Page		
Western Iowa Service Area Thomas Bouska	Appointment only 121 South 15th, Suite C PO Box 178 Clarinda, IA 51632	IM/Service (Montgomery) 1109 Highland PO Box 525 Red Oak, IA 51566 712-623-4838 888-623-4838
Palo Alto		
Western Iowa Service Area Thomas Bouska	Appointment only 2105 Main Emmetsburg, IA 50536	IM (Dickinson) Dickinson Co Courthouse 1802 Hill Ave. Suite 2401 Spirit Lake, IA 51360 712-336-2555 866-336-2555
		Service (Emmet) 220 S First Street Estherville, IA 51334 712-362-7237 800-449-6540
Plymouth		
Western Iowa Service Area Thomas Bouska	Appointment only 19 Second Avenue NW LeMars, IA 51031 712-546-8877 800-546-8870	IM and Service (Sioux) 215 Central Avenue, SE PO Box 375 Orange City, IA 51041 712-737-2943 800-337-2943
Pocahontas		
Northern Iowa Service Area Evan Klenk	Tuesday and Thursday only 23 Third Avenue, NE Pocahontas, IA 50574	IM and Service (Webster) 330 First Avenue N Fort Dodge, IA 50501 515-955-6353 877-529-6873
Polk (Administrative)		
Des Moines Service Area Pat Penning	River Plaza 2309 Euclid Avenue Des Moines, IA 50310 515-725-2600	
Polk (Central)		
Des Moines Service Area Pat Penning	1900 Carpenter Des Moines, IA 50314-1309 515-286-3555	



County, Service Area, and Manager	Location	Mailing Address (if different)
Polk (East)	1740 Garfield Des Moines, IA 50316 515-286-3270	
Des Moines Service Area Pat Penning		
Pottawattamie	417 E Kanesville Blvd Council Bluffs, IA 51503 712-328-5661 866-788-1805	
Western Iowa Service Area Thomas Bouska		
Poweshiek	927 Broad Street Grinnell, IA 50112 641-236-3149	IM and Service (Jasper) 115 North Second Ave. E Suite H Newton, IA 50208 641-792-1955 800-342-0829
Cedar Rapids Service Area Marc Baty		
Ringgold	Appointment only Courthouse 109 West Madison Mount Ayr, IA 50854 641-464-2247	IM and Service (Clarke) 109 South Main PO Box 377 Osceola, IA 50213 641-342-6516 877-394-1439
Des Moines Service Area Pat Penning		
Sac	Appointment only 116 South State Street Suite B Sac City, IA 50583-2350	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968
Western Iowa Service Area Thomas Bouska		
Scott	IM 600 West Fourth Street 2nd Floor Davenport, IA 52801 563-326-8680 866-849-3537	
Eastern Service Area Gary Lippe		
	Service 600 West Fourth Street 3rd Floor Davenport, IA 52801 563-326-8794 866-849-3537	



County, Service Area, and Manager	Location	Mailing Address (if different)
Shelby		
Western Iowa Service Area Thomas Bouska	Appointment only 612 Court Street, 1st Floor Harlan, IA 51537 800-396-9027	IM and Service (Carroll) 608 North Court, Suite C Carroll, IA 51401 712-792-4391 866-202-5968
Sioux		
Western Iowa Service Area Thomas Bouska	215 Central Avenue SE PO Box 375 Orange City, IA 51041 712-737-2943 800-337-2943	
Story		
Des Moines Service Area Pat Penning	126 South Kellogg Suite 101 Ames, IA 50010 515-292-2035 800-232-7347	
Tama		
Cedar Rapids Service Area Marc Baty	129 West High Street Toledo, IA 52342 641-484-3406	IM and Service (Benton) 114 East Fourth Street Vinton, IA 52349 319-472-4746 888-480-0062
Taylor		
Western Iowa Service Area Thomas Bouska	Appointment only 309 Main Bedford, IA 50833 877-996-1199	IM/Service (Montgomery) 1109 Highland PO Box 525 Red Oak, IA 51566 712-623-4838 888-623-4838
Union		
Des Moines Service Area Pat Penning	304 North Pine Street Creston, IA 50801 641-782-2173 877-394-1438	
Van Buren		
Cedar Rapids Service Area Marc Baty	Appointment only Van Buren County Courthouse Keosauqua, IA 52565 319-293-3791	IM and Service (Jefferson) 51 West Hempstead PO Box 987 Fairfield, IA 52556 641-472-5011 800-642-6249



County, Service Area, and Manager	Location	Mailing Address (if different)
Wapello		
Cedar Rapids Service Area Marc Baty	120 East Main PO Box 457 Ottumwa, IA 52501 641-682-8793 888-338-6067	
Warren		
Des Moines Service Area Pat Penning	901 East Iowa PO Box 729 Indianola, IA 50125 515-961-5353 800-286-6424	
Washington		
Cedar Rapids Service Area Marc Baty	2175 Lexington Blvd. Building #3 PO Box 519 Washington, IA 52353 319-863-0049 866-863-0061	IM and Service (Jefferson) 51 West Hempstead PO Box 987 Fairfield, IA 52556 641-472-5011 800-642-6249
Wayne		
Des Moines Service Area Pat Penning	Appointment only 117 West Jackson Corydon, IA 50060	IM and Service (Clarke) 109 South Main PO Box 377 Osceola, IA 50213 641-342-6516 877-394-1439
Webster		
Northern Iowa Service Area Evan Klenk	330 First Avenue N Fort Dodge, IA 50501 515-955-6353 877-529-6873	
Winnebago		
Northern Iowa Service Area Evan Klenk	Appointment only 126 South Clark Street Forest City, IA 50436	IM/Service (Cerro Gordo) Mohawk Square 22 N Georgia Ave. Suite 1 Mason City, IA 50401 641-424-8641 800-217-6903
Winneshiek		
Northern Iowa Service Area Evan Klenk	2307 US Highway 52 S PO Box 286 Decorah, IA 52101 563-382-2928 800-611-7781	



Medicaid Enterprise
Department of Human Services

Provider and Chapter

All Providers

Appendix

Page

18

Date

July 1, 2010

County, Service Area, and Manager	Location	Mailing Address (if different)
Woodbury	Trosper-Hoyt County Services Bldg. 822 Douglas Street Sioux City, IA 51101-1024 712-255-0833 877-259-4992	
Western Iowa Service Area Thomas Bouska		
Worth	Appointment only 95 Ninth Street North Northwood, IA 50459	IM/Service (Cerro Gordo) Mohawk Square 22 N Georgia Ave. Suite 1 Mason City, IA 50401 641-424-8641 800-217-6903
Northern Iowa Service Area Evan Klenk		
Wright	Appointment only 114 First Street SW Clarion, IA 50525	IM (Cerro Gordo) Mohawk Square 22 N Georgia Ave. Suite 1 Mason City, IA 50401 641-424-8641 800-217-6903 Service (Hamilton) 2300 Superior Street Webster City, IA 50595 515-832-9555 800-944-1764
Northern Iowa Service Area Evan Klenk		



CENTRALIZED UNITS

Program, Service Area and Manager	Phone Number	Address
Child and Dependent Adult Abuse Intake *		
Centralized Service Area Denise Gonzales	800-362-2178 (24 hour hotline)	Centralized Service Intake Unit 401 SW 7 th Street, Suite G PO Box 4826 Des Moines, IA 50309-4634
Child Abuse Registry *		
Centralized Service Area Denise Gonzales		401 SW 7 th Street, Suite G Des Moines, IA 50309-4634
Child Care Eligibility		
Centralized Service Area Denise Gonzales	515-725-2768 866-448-4605	DHS Child Care Eligibility Unit River Plaza 2309 Euclid Avenue Des Moines, IA 50310
Child Care Payment and Registration		
Centralized Service Area Denise Gonzales	515-725-3991 866-448-4605	DHS Child Care Payment Unit Hoover State Office Bldg. 1305 East Walnut Street Des Moines, IA 50319-0114
Facility Medical Only Call Center *		
Centralized Service Area Denise Gonzales	877-238-0015 fax 515-564-4040	DHS Facility Medical Unit Omni Center 300 W Broadway Suite 110 Council Bluffs, IA 51503
Income Maintenance Call Center *		
Centralized Service Area Denise Gonzales	to report changes: 877-347-5678 fax 515-564-4141	DHS IMCC Omni Center 300 W Broadway Suite 110 Council Bluffs, IA 51503
Refugee Services		
Des Moines Service Area Pat Penning	515-283-7999	1200 University Avenue Des Moines, IA 50314-2334

* No walk in traffic accepted.



B. ADDRESSES OF SOCIAL SECURITY ADMINISTRATION OFFICES

Members may also use the toll-free number, 1-800-772-1213, to reach any office. Directions to the office and office hours are available on the Internet at: www.socialsecurity.gov.

Social Security Office	Phone Number	Counties Served
Ames 2615 University Blvd. Ames, IA 50010	866-899-1928	Boone Dallas Story
Burlington 3920 Division Street Burlington, IA 52601	800-338-4183	Des Moines Henry Lee Louisa
Carroll 818 N Bella Vista Drive Carroll, IA 51401	866-572-8381	Audubon Carroll Crawford Greene Guthrie Shelby
Cedar Rapids 3165 Williams Blvd. SW Cedar Rapids, IA 52404	866-495-0088	Benton Iowa Jones Linn
Clinton 226 Fourth Avenue S Clinton, IA 52732	877-445-0540	Clinton
Council Bluffs 20 Arena Way Suite 1 Council Bluffs, IA 51501	866-331-9094	Fremont Harrison Mills Pottawattamie
Creston 906 East Taylor Street Creston, IA 50801	866-613-2827	Adair Adams Cass Clarke Decatur Madison Montgomery Page Ringgold Taylor Union



Social Security Office	Phone Number	Counties Served
Davenport 131 W 3rd Street Suite 100 Davenport, IA 52801	563-326-1621	Cedar Muscatine Scott
Decorah 317 Washington Street Suite 1 Decorah, IA 52101	563-382-2924	Allamakee Chickasaw Howard Winneshiek
Des Moines Riverpoint Office Complex 455 SW 5th Street Suite F Des Moines, IA 50309	866-964-7583	Polk Warren
Dubuque 1635 Associates Drive Suite 101 Dubuque, IA 52002	877-405-3650	Clayton Delaware Dubuque Jackson
Fort Dodge 2315 2nd Avenue N Fort Dodge, IA 50501	866-839-6193	Calhoun Hamilton Humboldt Kossuth Pocahontas Webster Wright
Iowa City 400 S Clinton Room 206 Iowa City, IA 52240	866-964-2039	Johnson Washington
Marshalltown 2502 S 2nd Street Marshalltown, IA 50158	877-819-2595	Jasper Marshall Poweshiek Tama
Mason City 625 Village Green Drive SW Mason City, IA 50401	866-365-6708	Cerro Gordo Floyd Franklin Hancock Mitchell Winnebago Worth



Social Security Office	Phone Number	Counties Served	
Ottumwa 2429 Northgate Street Suite A Ottumwa, IA 52501	866-964-7394	Appanoose Davis Jefferson Keokuk Lucas Mahaska	Marion Monroe Van Buren Wapello Wayne
Sioux City 3555 Southern Hills Drive Sioux City, IA 51106	866-338-2859	Lyon Monona Plymouth	Sioux Woodbury
Spencer 1610 12th Avenue SW Spencer, IA 51301	712-262-5350	Clay Dickinson Emmet	O'Brien Osceola Palo Alto
Storm Lake Colonial Mall 800 Oneida Street Storm Lake, IA 50588	712-732-1095	Buena Vista Cherokee	Ida Sac
Waterloo 3121 Greyhound Drive Waterloo, IA 50701	888-456-9554	Black Hawk Bremer Buchanan Butler	Fayette Franklin Grundy Hardin



C. ADDRESSES OF EPSDT CARE COORDINATION AGENCIES

County	EPSDT Contact and Contact Agency	Address	Phone Numbers
Adair	Mary Groves MATURA Action Corporation	203 W Adams Street Creston, IA 50801	641-782-8431
Adams	See Adair County.		
Allamakee	Molly Lammers Dubuque Visiting Nurse Association	1454 Iowa Street PO Box 359 Dubuque, IA 52004	563-556-6200 800-862-6133
Appanoose	Kate Roy Marion County Public Health	104 S 6th Street PO Box 152 Knoxville, IA 50138	641-828-2238
Audubon	Beth Liechti New Opportunities Inc.	23751 Highway 30 PO Box 427 Carroll, IA 51401	712-792-9266 Ext. 217 800-642-6330
Benton	Gloria Witzberger Hawkeye Area Community Action Program, Inc.	1515 Hawkeye Drive Hiawatha, IA 52233	319-393-7811 Ext 1031 800-332-5289
Black Hawk	Michelle Osterhaus Black Hawk County Health Department	1407 Independence Avenue, 5th Floor Waterloo, IA 50703	319-291-2413
Boone	Leah Hoskey Mid-Iowa Community Action, Inc.	1001 S 18th Avenue Marshalltown, IA 50158	641-752-7162 Ext. 163
Bremer	See Black Hawk County.		
Buchanan	See Black Hawk County.		
Buena Vista	See Adair County.		
Butler	Lisa Koppin North Iowa Community Action Organization	100 1st Street NW Suite 200 Mason City, IA 50401	641-423-5044 Ext. 17 800-657-5856
Calhoun	Tricia Nichols Webster County Health Department	330 1st Avenue N Suite L-2 Fort Dodge, IA 50501	515-573-4107 888-289-3318
Carroll	See Audubon County.		



County	EPSDT Contact and Contact Agency	Address	Phone Numbers
Cass	Gayle Chapman Crawford Co. Home Health, Hospice, & Public Health	105 N Main Street Denison, IA 51442	712-263-3303
Cedar	Rebecca Schultz Trinity Muscatine Public Health	1609 Cedar Street Muscatine, IA 52761	563-263-0122
Cerro Gordo	See Butler County.		
Cherokee	Brittany Diede Mid-Sioux Opportunity, Inc.	418 S Marion Street Remsen, IA 51050	712-786-3418 800-859-2025
Chickasaw	See Allamakee County.		
Clarke	Shelly Jensen Warren County Health Services	301 N Buxton Suite 203 Indianola, IA 50125	515-961-1074
Clay	See Adair County.		
Clayton	See Allamakee County.		
Clinton	Terri Walker Visiting Nurse Services of Iowa	1111 9th Street Suite 320 Des Moines, IA 50314	515-558-9955
Crawford	See Cass County.		
Dallas	See Audubon County.		
Davis	Peggy Moreland Lee County Health Department	2218 Avenue H Fort Madison, IA 52627	319-372-5225 800-458-6672
Decatur	See Adair County.		
Delaware	See Black Hawk County.		
Des Moines	See Davis County.		
Dickinson	See Adair County.		
Dubuque	See Allamakee County.		
Emmet	See Calhoun County.		
Fayette	See Allamakee County.		
Floyd	See Butler County.		



County	EPSDT Contact and Contact Agency	Address	Phone Numbers
Franklin	See Butler County.		
Fremont	Joan Gallagher Taylor County Public Health	405 Jefferson Street Bedford, IA 50833	712-523-3405 800-425-0051
Greene	See Calhoun County.		
Grundy	See Black Hawk County.		
Guthrie	See Audubon County.		
Hamilton	See Calhoun County.		
Hancock	See Butler County.		
Hardin	See Boone County.		
Harrison	See Cass County.		
Henry	Jen Weidman Washington County Public Health & Home Care	110 N Iowa Avenue Suite 300 Washington, IA 52353	319-653-7758 800-655-7758
Howard	See Allamakee County.		
Humboldt	See Calhoun County.		
Ida	See Cherokee County.		
Iowa	Erica Wagner Johnson County Public Health	855 S Dubuque Street Suite 217 Iowa City, IA 52240	319-356-6040 Ext. 5891
Jackson	See Clinton County.		
Jasper	See Clinton County.		
Jefferson	See Davis County.		
Johnson	See Iowa County.		
Jones	See Benton County.		
Keokuk	Denise Janssen American Home Finding Association	123 E 3rd Street Suite 201 Ottumwa, IA 52501	641-682-8784 800-452-1098
Kossuth	See Butler County.		
Lee	See Davis County.		



County	EPSDT Contact and Contact Agency	Address	Phone Numbers
Linn	See Benton County.		
Louisa	See Cedar County.		
Lucas	See Appanoose County.		
Lyon	See Cherokee County.		
Madison	See Clarke County.		
Mahaska	See Clinton County.		
Marion	See Appanoose County.		
Marshall	See Boone County.		
Mills	Sarah Zach Family, Inc.	3501 Harry Langdon Blvd., Suite 150 Council Bluffs, IA 51503	712-256-9566
Mitchell	See Butler County.		
Monona	See Cass County.		
Monroe	See Appanoose County.		
Montgomery	See Fremont County.		
Muscatine	See Cedar County.		
O'Brien	See Adair County.		
Osceola	See Adair County.		
Page	See Fremont County.		
Palo Alto	See Calhoun County.		
Plymouth	See Cherokee County.		
Pocahontas	See Calhoun County.		
Polk	See Clinton County.		
Pottawattamie	See Mills County.		
Poweshiek	See Clinton County.		
Ringgold	See Adair County.		
Sac	See Audubon County.		



County	EPSDT Contact and Contact Agency	Address	Phone Numbers
Scott	JaNan Less Scott County Health Department	600 W 4th Street 4th Floor Davenport, IA 52801	563-326-8618 Ext. 8857
Shelby	See Cass County.		
Sioux	See Cherokee County.		
Story	See Boone County.		
Tama	See Boone County.		
Taylor	See Fremont County.		
Union	See Adair County.		
Van Buren	See Davis County.		
Wapello	See Keokuk County.		
Warren	See Clarke County.		
Washington	See Henry County.		
Wayne	See Appanoose County.		
Webster	See Calhoun County.		
Winnebago	See Butler County.		
Winneshiek	See Allamakee County.		
Woodbury	Ivy Bremer Siouxland Community Health Center	1021 Nebraska Street Sioux City, IA 51102	712-202-1033 888-371-1965
Worth	See Butler County.		
Wright	See Calhoun County.		