

## DHS Internal Olmstead January 15, 2010 through July 2010 Work Plan - April 2010 Report

### **Goal 1: Identify and implement strategies that allow lowans in crisis to maintain current living arrangements.**

Strategy 1: Establish Mobile Crisis Response Services to stabilize and support maintaining consumers in the community and avoid the need for inpatient hospitalizations and transfers to the State Resource Centers.

- Completed

Strategy 2: Provide Mobile Crisis Response Services (MCRS) for individuals with mental illness.

- Progress: Magellan released a RFP April 2; seeking 6 applicants will develop a Crisis Stabilization System; proposals due to Magellan July 14, 1:00 pm

Strategy 3: Examine the processes, needs of individuals, and current gaps in services to identify how the state can reduce the number of lowans placed out of state for treatment.

- Progress: Considering a pilot of a new PMIC/Sheltered Care/Group Home process in late Fall

Strategy 4: Reduce time on the Glenwood/Woodward placement waiting list.

- Progress: Researched out-of-state placements; determining next steps

### **Goal 2: lowans have choice in where they live, work opportunities, and how they participate in their community of residence.**

Strategy 1: Continue implementation of Iowa's MFP (Money Follows the Person) grant. Target: 75/year

- Progress: 178 consumers referred since September 2008
  - Healthcare Reform Bill, Sec. 2403 Amends the Deficit Reduction Act of 2005 to: (1) extend through FY 2016 the MFP Rebalancing Demonstration; and (2) reduce to 90 days the institutional residency period

Strategy 2: Further develop HCBS waiver services to address barriers to members living successfully in the community, including Crisis Intervention, Mental Health Outreach and Behavioral Interventions.

- Progress: Draft Waiver Rules completed; Final Waiver Rules will be distributed when available

Strategy 3: Advance competitive employment opportunities for persons with disabilities by acting on the State Employment Leadership Network (SELN) model to identify opportunities to improve employment outcomes achieved by individuals receiving publicly financed support.

- Progress: March 2010 Statewide survey and focus groups. Survey response rate 32% (134/420): 18% advocacy groups, consumers/parents, task force members; 30% State agency policy/management staff; 27% provider agency staff; 25% case management, VR, county, other direct service staff. Focus Group, 62 attendees: 10 advocates/consumers, 22 State agency policy/management, 12 providers, 18 case management, VR, other direct service staff. SELN Final report draft expected mid-May 2010. Iowa participating in the national "Think Beyond the Label" marketing campaign focused on hiring people with disabilities (began March 2010).

### **Goal 3: Develop and expand staff competencies, service capacity, and assure quality within the provider network.**

Strategy: 4 parts: 1) Use web-based training opportunities such as the College of Direct Support (CDS); 2) Expand training opportunities for providers; 3) Develop curriculum on best practices for persons with dual diagnosis; 4) Look at the training curriculum utilized by the MHIs and Resource Centers: a) Do they match up? b) Role of accreditation? c) Where can CDS meet the training needs? d) Where do we need hands-on training?

- Progress: 1) I-Part Trainings run February 18–June 10: 7 classes; 10 training locations and 2) CDS (College of Direct Support) training matches up well with CDD (U of Iowa) training

### **Goal 4: Improve care coordination and informed choice for members.**

Strategy: 3 parts: 1) Incorporate care coordination and informed choice into the Medicaid Health Information Technology Plan; 2) Address strategies for electronically sharing information on vacancies placements, and client needs; 3) Develop providers' health information technology infrastructures.

- Late April devoted to working on the Medicaid HIT Plan